



Right of withdrawal

You have the right to cancel this contract within one month without giving any reason. The withdrawal period is one month from the day on which you or a third party named by you, who is not the carrier, have taken or has taken possession of the last goods.

In order to exercise your right of withdrawal, you must inform us (Tour Made GmbH, Schneidkaul 27, 54518 Altrich, Germany, service@tour-made.de, Phone: 06571950052, Fax: 06571950053) by means of a clear declaration (e.g. a letter sent by post, fax or e-mail) of your decision to withdraw from this contract. You can use the attached model withdrawal form for this purpose, which is, however, not mandatory.

To comply with the withdrawal period, it is sufficient for you to send the notification of the exercise of the right of withdrawal before the expiry of the withdrawal period.

Consequences of the revocation

If you withdraw from this contract, we must refund all payments we have received from you, including delivery costs (with the exception of additional costs resulting from the fact that you have chosen a type of delivery other than the cheapest standard delivery offered by us), without delay and at the latest within fourteen days of the day on which we received notification of your withdrawal from this contract. For this repayment, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; in no case will you be charged for this repayment. We may refuse repayment until we have received the goods back or until you have provided proof that you have returned the goods, whichever is the earlier.

You must return or hand over the goods to us without delay and in any case no later than fourteen days from the day on which you notify us of the cancellation of this contract. The deadline is met if you send the goods before the expiry of the period of fourteen days. You shall bear the direct costs of returning the goods. You only have to pay for any loss in value of the goods if this loss in value is due to handling of the goods that is not necessary for checking the condition, properties and functioning of the goods.

Sample cancellation form

(If you wish to cancel the contract, please complete and return this form).

- To Tour Made GmbH, Schneidkaul 27, 54518 Altrich, Germany, service@tour-made.de, Fax: 06571950053

- I/we (*) hereby revoke the contract concluded by me/us (*) for the purchase of the following goods (*)/the provision of the following service (*)

- Ordered on (*)/received on (*)

- Name of the consumer(s)

- Address of the consumer(s)

- Signature of consumer(s) (only in case of paper communication)

- Date(s)

(*) Delete where inapplicable.

Special instructions

If you finance this contract by means of a loan and revoke it later, you are also no longer bound by the loan contract, provided that both contracts form an economic unit. This is to be assumed in particular if we are your lender at the same time or if your lender makes use of our cooperation with regard to the financing. If the loan has already accrued to us when the revocation takes effect, your lender shall enter into our rights and obligations under the financed contract in relation to you with regard to the legal consequences of the revocation or return. The latter does not apply if the subject of this contract is the acquisition of financial instruments (e.g. securities, foreign exchange or derivatives).

If you want to avoid a contractual obligation as far as possible, make use of your right of revocation and also revoke the loan agreement if you are also entitled to a right of revocation for this.

Deviating return costs regulation for Germany. We bear the direct costs of returning the goods if the return is made within Germany.

Return labels

Without prejudice to your statutory rights, we will provide you with free return labels for your return within Germany. We will send you the return label by e-mail. You can drop off the return shipment at a parcel shop of the respective provider in Germany.

Cancellation policy [<https://legal.trustedshops.com/produkte/rechtstexter>] created with the Trusted Shops legal text editor in cooperation with FÖHLISCH Rechtsanwälte [<https://foehlich.com>].